

Staff Travel Case Studies



Alix Joddrell-Banks – Public Transport

Head of Service, Coroners & Registration Service

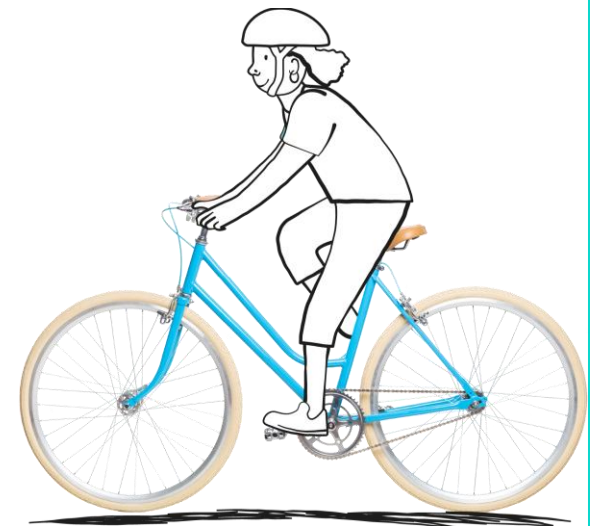
- **Why did you want to make a change?**
 - Following on from completing the Carbon Literacy course, it really got me thinking of ways that I could make a difference and introduce positive change within the services I lead. Staff were frustrated that taxis are unreliable so I wanted to think about how I could look at potentially resolving a number of issues; reducing the carbon footprint to align with the MCC travel policy and save money to try and effect budget savings.
- **How did you go about making these changes?**
 - After discussions with the Sustainable Travel Project Officer and looking at the taxi usage, venues and how often people are based off site, it was decided that we would trial two stagecoach bus passes and two Metrolink passes that would cover all 4-zones enabling staff to travel to Sure Start centres as far afield as Benchill and as close as Longsight. Once the cards were delivered, topping them up every month could not be easier - I just log onto the account and purchase another month and they are ready to go!
- **How have the team found the transition?**
 - The team is varied when it comes to change, there were always a couple of members of staff that have been championing public transport with other members of the team either unfamiliar or not used to public transport. Initially the take up was slow, but there are more conversations around the office about staff wanting to give it a go as it will be easier and less hassle than waiting for taxis. Once the staff have tried it, they are keen to continue. Management are very good at encouraging staff to use the passes and promote the fact that this is something we as an organisation will be moving more towards.
- **Final thoughts?**
 - I am keen to continue to work with the Sustainable Travel Project Officer now that we have this in place to analyse the data on our taxi usage and how it compares to previous years. The decrease in taxi usage will probably be minimal at first but if we continue to encourage and push, then I am confident we will really start to see a difference not only in usage and emissions but also cost savings. Once this becomes more embedded, I'm hopeful that staff will want to use the passes for more than just Sure Start centres and look at ways they can use them to travel between wedding venues around the city.



Nuala Trace – Beryl Bikes

Curriculum Manager, Community Learning

- **Why did you wanted to make a change?**
 - Cycling was my main form of transport for work before I had my second child, after that I learned to drive and moved further south, so I started driving and using public transport more for practical reasons. I started travelling via public transport more after completing my Carbon Literacy training and deciding that I needed to reduce my car use. I was also fed up of being stuck in traffic on my way to various MAES centres. On my way home from work one evening, I was getting a little impatient waiting for the bus, so I started walking and came across a Beryl bike stand in by Moss Side Powerhouse. I downloaded the app and jumped on a bike to my tram stop, getting there much quicker than I would have done had I waited for the bus.
- **How have you found using the bikes?**
 - It is really easy to work out to how to use the app and the bikes. The map showing where the bikes are is really helpful; it's important to check the app before setting off to a specific bike hire station to make sure there are bikes available. When I've had difficulties locking bikes, the chat function has been really helpful and responsive, It's also easy to report faulty or damaged bikes. After my first ride I realised that it's far more cost effective to buy Minute Bundles rather than Pay as you Ride, as there are no unlock fees.
- **Final thoughts?**
 - I've always enjoyed cycling and these bikes allow me to cuts down on time waiting for buses or spent walking. I'd love to see more bikes available on the current network and in more parts of our city and Greater Manchester.



Matt Stewart - ULEV scheme

Transformation Project Manager, Future Shape of the Council Programme

- **How did you find the ULEV registration process and picking out your vehicle?**
 - The ULEV registration process turned out to be surprisingly straightforward, the process of picking out my vehicle was made effortless by the intuitive filter, allowing me to find exactly what I was looking for without any hassle. The "special offers" filter caught my attention and within minutes I came across a model that caught my eye.
- **Had you been thinking about a hybrid/electric prior to the scheme launching?**
 - Yes, I had been contemplating the idea of going electric or hybrid prior to the scheme launching. However, it was the availability of the scheme that truly sparked my interest and prompted me to seriously consider it. The scheme's launch created a sense of opportunity and incentive, making me more enthusiastic about exploring electric options and ultimately influencing my decision to give it serious consideration.
- **Were you able to find all the information you needed on the intranet and NHS Fleet Solution website?**
 - I found the information on the intranet and the Fleet Solutions website to be comprehensive and easily accessible. Both platforms provided a wealth of information that was instrumental in informing my decision-making: I was able to find all the necessary details, including vehicle specifications, pricing, and benefits of different options. The user-friendly interface and clear presentation of information made it convenient for me to compare and evaluate various choices.
- **Were there additional benefits of the scheme that persuaded you?**
 - Absolutely! The scheme presented several additional benefits that played a significant role in persuading me. The insurance allowing up to four people to be covered, provides flexibility and convenience for my family to share the vehicle. Moreover, the opportunity for charge point installation was a compelling factor, as it eased any concerns about convenient charging infrastructure as in some areas it's still limited. These added benefits not only enhanced the practicality and affordability of the electric vehicle but also aligned with my personal commitment to sustainability and environmental responsibility.
- **How easy was the process of receiving your vehicle?**
 - The process of receiving my vehicle was incredibly smooth and efficient. It was remarkably easy and fast, from the initial stages of selecting the vehicle to the final delivery, the entire process was well-organised and hassle-free. I greatly appreciated the regular updates provided throughout the process which kept me informed.
- **How happy are you with your new vehicle & how have you found the transition?**
 - I am over the moon with my new vehicle. It has exceeded my expectations, and I can confidently say that I am practically in love with it. The transition from my previous vehicle to this electric has been surprisingly smooth and I have adapted well to the electric vehicle. Additionally, I want to highlight the benefits with our energy supplier, Octopus. By participating in the special ULEV scheme, we were able to switch to a pricing plan with significantly lower rates during nighttime hours. This has resulted in substantial savings on energy costs for the car charging and overall household use, further enhancing the overall satisfaction of owning an electric vehicle.



Joanne Makin-Marland – ULEV scheme

HR Operations Manager, Transactional Payroll and Pensions

- **How did you find the ULEV registration process and picking out your vehicle?**
- The registration process was easy and streamlined, I needed a vehicle quite quickly so used the special offer option that gave me a timeline for delivery. This meant I could not choose certain options but it suited me at the time and my requirements.
- **Had you been thinking about a hybrid/electric prior to the scheme launching?**
- Although I was ready to replace my vehicle I had not specifically thought about a Hybrid/Electric option. The scheme definitely made me go for this option. It has also meant that I would consider this for all my future vehicles.
- **Were you able to find all the information you needed on the intranet and NHS Fleet Solution website?**
- I was one of the first to use the scheme and the information was still in the early stages of being developed however I could find everything I needed and was able to contact somebody if I needed additional support.
- **Were there additional benefits of the scheme that persuaded you?**
- The fact that everything is included in the price including insurance for myself and additional drivers was definitely a benefit that made this option the most attractive for me.
- **How easy was the process of receiving your vehicle?**
- I was kept up to date throughout the process regarding a delivery date for my vehicle. When it arrived it was very easy to sort all the necessary paperwork and the delivery driver went through all the aspects of the vehicle that I needed to know.
- **How happy are you with your new vehicle & how have you found the transition?**
- The vehicle itself is really nice to drive, it has all the modern features that you would expect and I am extremely happy with my choice. The transition to Hybrid has been really straightforward and as I only make short journeys during the week it is extremely efficient and I rarely have to use the petrol engine. The whole scheme has been a great benefit and I am sure I will use it again in the future.

